

## **JOB OPPORTUNITY**

## **Bell/Valet/Doorman**

## **Responsibilities:**

- -Warmly welcome and assist guests to and from their room and with luggage when necessary
- -Inform guests of in-room amenities
- -Inform guests of all safety features offered in and around their room
- -Promote the hotel outlets and facilities
- -Promote the Starwood Preferred Guest program with our guests
- -Loading and unloading bags into guest vehicles and tour busses
- -Valet Parking guest vehicles
- -Must maintain a clean and professional personal appearance
- -Maintain an organized, clean and orderly lobby and courtyard areas
- -Acting as a first point of contact for concierge questions about the hotel and its surrounding attractions
- -Delivering packages, faxes, mail and completing room checks in a quick and timely manner

## **Qualifications:**

- -Must have valid class 5 British Columbia driver's license and a clean drivers abstract
- -Must possess exceptional communication skills, a second language is an asset
- -Knowledge of Richmond, Vancouver and its attractions.
- -Must be able to stand and exert well-paced mobility for up to 5 hours in length.
- -Must be able to lift up to 75 lbs. on a regular and continuous basis.
- -Must be able to push and pull carts and equipment weighing up to 250 lbs. on a regular and continuous basis.